



2022 | **Top Tier Network** Quick Reference Guide

Mount Sinai South Nassau Participating Providers

Mount Sinai South Nassau
Employee Health Benefits Plan
administered by Aetna



2022

Quick Reference Guide for Participating Providers in the Top Tier Network

Member ID Cards for the Mount Sinai South Nassau Employee Health Benefits Plan Administered by Aetna

When Mount Sinai South Nassau employees and their family members choose Mount Sinai South Nassau's Top Tier Network providers for their care, they benefit from lower deductibles, coinsurance, and copays – \$0 deductible and copay.

Please see the table below for benefit information by health plan. Please be sure to check your patients' member ID card at every visit to confirm appropriate copay information.

PLAN TIERS	MSSN CHOICE POS PLAN	MSSN EPO PLAN
MOUNT SINAI TOP TIER		
Deductible (EE/Fam)	\$0	\$0
PCP/Specialist/Dependent Child copay	\$0	\$0
Urgent care copay	\$50	\$50
Mount Sinai Hospitals deductible & copay	None*	None*
Emergency copay	\$125	\$125
OOP Limits (EE/Fam)	\$6,850/\$13,700	\$6,850/\$13,700

*Deductible and \$750 copay for Aetna (non-top tier) network; \$1500 deductible and 40% coinsurance for Aetna out-of-network

Note:

- Office visit copay for Aetna Network (not Top Tier) \$45 PCP/\$60 Specialist after annual deductible.
- The PCP/Specialist co-pays displayed on the member ID cards should not be charged by Top Tier MSHS CIN providers, as Top Tier copay is \$0.

Please visit [Aetna's Provider Search](#) (this link is updated periodically)

Pre-Certification and Emergency Admissions

Please contact Aetna at **888-632-3862** available from 8 am to 6 pm EST (Monday-Friday), to confirm if prior authorization is required before providing services. Authorization is required within 48 hours of an emergency admission. When a provider verifies benefits via the provider phone number, the fax back they receive includes services for precertification.

Claims Submissions

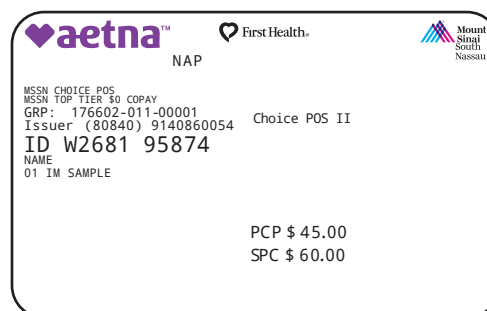
Providers submit claims to Aetna or if Medicare is primary submit claims to Medicare first. Members can submit all claims to :

Aetna Claims
P.O. Box 981106
El Paso, TX 79998-1106

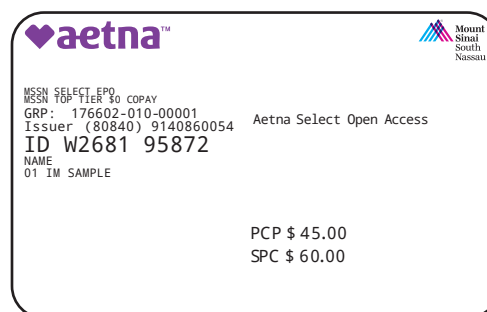
Important Phone Numbers

Member Services: **833-880-0375**
 Provider Services: **888-632-3862**
 Pharmacy (Express Scripts): **888-327-9721**

Choice POS Sample ID Card



Select EPO Plan Sample ID Card





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Additional contact information:

To view the Mount Sinai South Nassau Employee Health Benefit Plan Top Tier provider directory, please visit [Aetna's Provider Search](#) (this link is updated periodically).

Use Guest login. Top Tier will show as "Maximum Savings", while Aetna will show as "Standard Savings", the latter subject to deductible/copays.

For questions regarding network submissions, fee schedules, Top Tier participation or providers that are not displaying on Aetna's directory, please contact MSHP via email at mshp@mountsinai.org or call us at **877-234-6667**.