

2021 Quick Reference Guide for Participating Providers in the Top Tier Network

Additional Contact Information

To view the Mount Sinai South Nassau Employee Health Benefit Plan Top Tier provider directory, please visit <https://mssntoptier.mountsinai.org> (this link is updated periodically).

For questions regarding network submissions, fee schedules, Top Tier participation or providers that are not displaying on Empire BCBS's directory, please contact MSHP via email at mshp@mountsinai.org or call us at **877-234-6667**.



**Mount
Sinai
South
Nassau**

2021 Quick Reference Guide for Participating Providers in the Mount Sinai South Nassau Top Tier Network

**Mount Sinai South Nassau Employee Health Benefits Plan
administered by Empire BlueCross BlueShield (BCBS)**

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Member ID Cards for the Mount Sinai South Nassau Employee Health Benefits Plan Administered by Empire BlueCross BlueShield



When Mount Sinai South Nassau employees and their family members choose Mount Sinai South Nassau's Top Tier Network providers for their care, they benefit from lower deductibles, coinsurance, and copays.

Please see the table below for benefit information by health plan. Please be sure to check your patients' member ID card at every visit to confirm appropriate copay information.

Plan Tiers	Choice POS Plan	Select EPO Plan
Mount Sinai Top Tier		
Deductible (EE/Fam)	None*	None*
PCP/Specialist/Dependent Child copay	None	None
Urgent care copay	\$50	\$50
Mount Sinai Hospitals deductible & copay	None*	None*
Emergency copay	\$125	\$125
OOP Limits (EE/Fam)	\$6,850/\$13,700	\$6,850/\$13,700

*Deductible and \$750 copay for Empire network; 40% coinsurance for Empire non-network.

Note:

Out-of-pocket limit does not include balance billing amounts or spending for non-essential health benefits. Prescription benefits are administered by Express Scripts Inc. (ESI), with separate OOP max \$1,700/\$3,400 (EE/Fam).

To check if your provider or facility is part of the Top Tier Network, please visit <https://mssntoptier.mountsinai.org> (this link is updated periodically).

Pre-Certification and Emergency Admissions

Please contact Empire BCBS at **844-241-7083**, available from 8:30 AM to 5:00 PM EST (Monday–Friday), to confirm if prior authorization is required before providing services. Authorization is required within 48 hours of an emergency admission.

When a provider verifies benefits via the provider phone number, the fax back they receive includes services for precertification. This is also available via the provider portal at <https://www.empireblue.com>.

Claims Submissions

Providers submit all claims to your local Empire BCBS plan or if Medicare is primary submit Medicare claims to Medicare. Members can submit all claims to :

Claims

**P.O. Box 1407 Church Street Station
New York, NY 10008-1407**

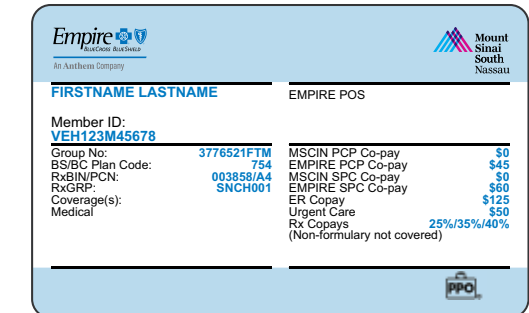
Important Phone Numbers

Member Services: **844-241-7083**

Provider Services: **844-241-7083**

Pharmacy (Express Scripts): **888-327-9791**

Choice POS Sample ID Card



Select EPO Plan Sample ID Card

