Healthcare Access & COVID-19 Symptom Screener

Refer to Telehealth

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manual

section

resources in outreach

Start Here

Now that we've covered food and medications, it's time to make sure that you know how to get a hold of a Mount Sinai doctor by phone if you feel you need one.

Do you have a doctor at Mount Sinai that you would feel comfortable calling with any questions or concerns while you're managing at home?

Mount Sinai Health Partners

No

That's great. And since there is so much fear right now around the Coronavirus I want to encourage you not to hesitate to contact that doctor if you become worried for you or for anyone else in your family. That's why they are available to you. I also want to make sure you know how to recognize and respond to symptoms of the COVID-19 coronavirus.

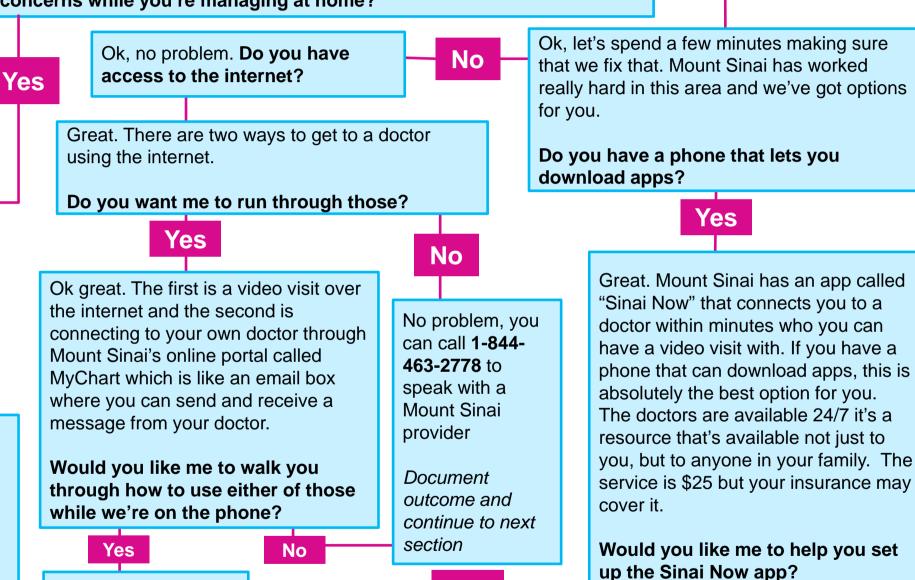
Can I walk you through that information?

Yes

Most people with symptoms will not have the Coronavirus and most people who have it will be able to recover at home. But if you have a fever or a cough that doesn't seem to be getting better after a few days, it's a good idea to talk to a doctor.

If the fever gets a lot worse or you have difficulty breathing that is definitely a scenario where you would want to call 911.

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Yes

get back to you promptly.

No problem. If you change your mind you can call us back

during business hours at 212-241-7228. There you'll get a

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mailbox that is checked every 15 minutes and someone will